

SMOKTECH  
Service Request Form  
Phone: (704) 696-8900

Customer Name \_\_\_\_\_

Customer Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number \_\_\_\_\_ E-Mail Address \_\_\_\_\_

Date of Purchase \_\_\_\_\_

If there is no stock in the color of your item, would you like to accept a replacement with other color?  Yes  No

Store item was purchased from \_\_\_\_\_

Please describe reason for return: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Ship product to:  
SMOK Warranty Service  
130 Oak Park Dr.  
Suite A  
Mooresville, NC 28115

**This form, along with a copy of the original receipt must be included with your shipment**

Some items may not be eligible for service due to misuse, damage, or other failures caused other than by manufacturer defects or premature failure. We reserve the right to deny any warranty service. Please check the warranty prior to shipping. You are responsible for shipping costs to us, and you understand that you will forfeit your item if you do not wish to pay for return shipping once we have received your item, and it has been deemed that it is not covered under warranty.

**Internal Use Only**

\_\_\_\_\_  
 Replaced  Store Credit  Returned to Customer Date Completed: