Madvapes

Authorized Smoktech Service Provider

Service Request Form

Phone: (704) 696-8900

Customer Name

Customer Address

City State Zip

Phone Number E-Mail Address

Date of Purchase

If there is no stock in the color of your item, would you like to accept a replacement with other color? □ Yes □ No

Store item was purchased from

Please describe reason for return:

You must provide a copy of purchase proof like the original receipt as well as anti-fake label on the product sleeve and Ship these to:

Madvapes

130 Oak Park Dr.

Suite A

Mooresville, NC 28115

**This form, along with a copy of the original receipt must be included with your shipment**

Some items may not be eligible for service due to misuse, damage, or other failures caused other than by manufacturer defects or premature failure. We reserve the right to deny any warranty service. Please check the warranty prior to shipping. You are responsible for shipping costs to us, and you understand that you will forfeit your item if you do not wish to pay for return shipping

once we have received your item, and it has been deem that it is not covered under warranty.

**Internal Use Only**

□ Replaced □ Store Credit □ Returned to Customer Date Completed: